



Homelessness Resources

Homelessness can happen to anyone. If you or someone you know is homeless or at risk of becoming homeless, below are available resources at the state and town level.

Statewide Resources:

In an emergency (police, fire, ambulance) dial 9-1-1.

- **2-1-1 Info Service Line:** Dial 2-1-1 (7-1-1 for hearing impaired) or www.211ct.org
- Connecticut Coalition to End Homelessness:
<https://ctceh.springly.org/page/2697134-mission-and-vision>
- Connecticut Department of Children and Families
<https://portal.ct.gov/DCF>
(For crisis services for youth use the 2-1-1 info service line)
- Connecticut Department of Mental Health and Addiction Services
<https://portal.ct.gov/dmhas/programs-and-services/finding-services/crisis-services>

Local Resources:

- Preston Health Department:
<https://www.preston-ct.org/204/Health-Department>
- Preston Housing Authority:
<https://www.preston-ct.org/313/Housing-Authority>
- New London Homeless Hospitality Center Shelter
<https://www.nlhhc.org/>
- **2-1-1 Info Service Line:** Dial 2-1-1 (7-1-1 for hearing impaired) or <https://www.211ct.org/>

United Way of Connecticut's 211 system serves as the statewide point of access. When calling 211 (24 hours/7 days weekly), you can expect that contact specialists at 211 will assess your situation and attempt to help you solve your housing crisis as quickly as possible. If appropriate, you might receive a referral to your regional Coordinated Access Network. The Coordinated Access Network is your local team of agencies assisting people experiencing homelessness by connecting them to local services and assistance. Coordination among

agencies happens locally and at a statewide level to best address a household's needs. Services are free and available regardless of one's race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, or marital status. When calling 211, select Option 3, then Option 1. If you are unable to access a phone, the local community resource center near is the University Of Connecticut Cooperative Extension - New London County Extension Center 562 New London Turnpike, Norwich, CT, 06360 This center offers various programs and services including food safety information, youth development programs, financial literacy training, and volunteer services.

Compiled by: Town of Preston's Sustainability Team